

Adult Protective Services (APS)

[Find your local APS department](#)

Hotline: 888-832-3858

Purpose: Adult Protective Services (APS) receives and investigates reports of abuse, neglect, and exploitation of adults 60 years of age or older and incapacitated adults age 18 or older. If protective services are needed and accepted by the individual, local APS workers may arrange for a wide variety of health, housing, social and legal services to stop the mistreatment or prevent further mistreatment. Services offered may include home-based care, transportation, adult day services, adult foster care, nutrition services, and legal intervention in order to protect the adult. Services may also be arranged for individuals in emergency situations who lack the capacity to consent to services.

American Civil Liberties Union of Virginia (ACLU)

[Contact Us Page](#)

Phone: 804-644-8022

Address: 701 East Franklin Street, Suite 1412. Richmond, 23219

Purpose: The ACLU Foundation of Virginia is a tax-exempt, non-profit charity that provides legal assistance and conducts educational programs and activities. Donations to either the ACLU Foundation of Virginia or the national ACLU Foundation are tax-deductible. In addition to the litigation for which the ACLU has been best known, we also educate the public, inform the media, lobby legislators, organize grassroots activists, and disseminate information about our constitutional freedoms through our membership and volunteers.

Better Business Bureau Serving Central Virginia (BBB)

Website: [Better Business Bureau](#)

Phone: 804-648-0016

Address: 100 Eastshore Drive, Suite 100, Glen Allen, VA 23059

Purpose: BBB serving Central Virginia serves Richmond, the Tri-Cities, Charlottesville, and Fredericksburg, as well as 42 surrounding counties from Fauquier to Mecklenburg and Northumberland to Amherst. The nonprofit organization was established in 1954 to advance responsible, honest, and ethical business practices and to promote customer confidence through the self-regulation of business. Core services of BBB include business profiles, dispute resolution, truth-in-advertising, consumer and business education, and charity review.

Capital Area Agency on Aging (Senior Connections)

Website: <https://seniorconnections-va.org/about/who-we-are/>

Phone: 804-343-3000

Address: 24 E Cary St, Richmond, VA 23219

Purpose: Senior Connections receives federal funding under the provisions of the Older Americans Act and state funds administered by the Virginia Department for Aging and Rehabilitative Services. They offer stay-at-home support, Medicare Counseling, senior employment, caregiver assistance, and many others.

Child Support Enforcement

Website: <https://www.dss.virginia.gov/family/dcse/>

Phone: 800-468-8894

Address: 801 E Main St, Richmond, VA 23219

Purpose: The Division of Child Support Enforcement (DCSE) is committed to helping parents support their children by focusing on more than just money. DCSE offers free family engagement services focusing on access and visitation, responsible parenting, employment services, and prisoner reentry. We strive to support parents who are receiving support and parents who are paying support.

Community Tax Law Project

Website: http://ctlp.org/index.php?/about_ctlp/

Phone: 804-358-5855

Address: P.O. Box 11322 Richmond, VA 23230

Purpose: The Community Tax Law Project (CTLP) provides free legal help to Virginia's low-wage families and individuals experiencing economic harm because of a tax problem. Our services directly strengthen the financial stability of working families and ensure that all Virginians receive fair and equal treatment in tax disputes. **Only state and federal taxes**

Consumer Affairs

Website: <https://www.vdacs.virginia.gov/>

Phone: 804-786-2042

Address: 102 Governor Street, Richmond, VA 23219

Purpose: The Virginia Department of Agriculture and Consumer Services (VDACS) promotes the economic growth and development of Virginia agriculture, provides consumer protection, and encourages environmental stewardship. The agency is headquartered in Richmond and has several field offices, four regional diagnostic animal health laboratories and a global network of representatives promoting Virginia products internationally.

Consumer Credit Counseling

Website: clearpointcreditcounselingsolutions.org

Phone: 804-222-4660

Address: 8000 Franklin Farms Drive, Unit 100, Henrico, VA 23229

Purpose: A certified Clearpoint credit counselor can take an objective look at your finances and make recommendations on what you can do to get back on track. Their services include budget and credit counseling, debt management programs, housing programs, bankruptcy education, student loan counseling, and military reconnection. Most of our counseling and education services are free of charge, but some require a fee, which can be found on our website.

Daily Planet

Website: <https://dailyplanetva.org/>

Phone: 804-783-0678

Address: 517 W Grace St, Richmond, VA 23220

Purpose: We have multidisciplinary integrated care clinics with providers from medical, dental, behavioral health, case management, pharmacy, and health education. Team members provide coordinated care and use a holistic approach to meet your needs. Case Management services are available to our patients receiving clinical services as needed. Case Management offers resources to create a stable lifestyle while utilizing a comprehensive, integrated approach for an individual's holistic wellness.

Emergency Shelter

Website: N/A

Phone: 804-358-7747

Address: 5 E Franklin St, Richmond, VA 23219

Purpose: Emergency Shelter, Inc. is located at 5 E Franklin St in Richmond and has been in the business of Individual And Family Services since 1981.

Equal Employment Opportunity Commission

Website: <https://www.eeoc.gov/field-office/richmond/location>

Phone: 1-800-669-4000

Address: 400 N. Eighth Street, Suite 350, Richmond, VA 23219 United States

Purpose: Please be advised that due to the current health situation, EEOC's Field Offices have temporarily stopped conducting in-person intake interviews. If you have previously scheduled in-person intake appointments, your appointment will be changed to a telephone interview. The office will not accept walk-ins at this time. You are encouraged to visit the EEOC Public Portal (<https://publicportal.eeoc.gov/>) to schedule an intake appointment by telephone. The system can also be accessed by going directly to our website at <https://www.eeoc.gov/>.

Food Stamp Assistance/SNAP

Website: <https://www.dss.virginia.gov/>

Phone: 804-726-7000

Address: 801 E Main St, Richmond, VA 23219

Purpose: SNAP is the Supplemental Nutrition Assistance Program.

Housing Opportunity Made Equal (HOME)

Website: <https://homeofva.org/>

Phone: 804-354-0641

Address: 626 E Broad St #400, Richmond, VA 23219

Purpose: Housing Opportunities Made Equal of Virginia, Inc. (HOME) is a 501(c)3 non-profit corporation organized under the laws of the Commonwealth of Virginia and a HUD-approved housing counseling agency. HOME was born out of the necessity to enforce the Fair Housing Act. As long as discriminatory practices prevent access to housing, we will be here to protect the rights of all Virginians. We tackle systemically divisive housing practices through fair housing enforcement, research, advocacy, and statewide policy work. We also aid first-time homebuyers and those under the threat of foreclosure. When unequal access to housing and credit contributes most to our growing wealth gap, our multi-faceted approach is a powerful catalyst toward furthering fair housing.

Hunton Andrews Kurth LLP

Website: <https://www.huntonak.com/en/about/pro-bono/>

Phone: 804-788-8200

Address: 951 East Byrd Street, Richmond, VA 23219

Purpose: The pro bono projects tackled by the firm often involve cutting-edge legal issues resulting in the creation of new policies and laws, and changes to individual lives. Whether it's maintaining a neighborhood office solely dedicated to pro bono work, maintaining four full-time pro bono fellowships for lawyers interested in seeking positions in public service, or providing free legal services to legal aid clients or immigrants seeking asylum from persecution, the firm has proven its dedication to pro bono service and its standing as one of the best firms doing pro bono work.

Lawyers Referral Service

Website: <https://vlrs.community.lawyer/>

Phone: 804-775-0808

Address: 1111 E Main St #700, Richmond, VA 23219

Purpose: The Virginia Lawyer Referral Service will connect you to a lawyer in your area for \$35. You receive a consultation of up to a half-hour with him or her – no strings attached. Learn more under our frequently asked questions section on our website.

NAACP - Richmond Branch

Website: <https://naacpva.org/about/>

Phone: 804-644-9337

Address: 416 N 2nd St, Richmond, VA 23219

Purpose: The mission of the National Association for the Advancement of Colored People (NAACP) is to secure the political, educational, social, and economic equality of rights in order to eliminate race-based discrimination and ensure the health and well-being of all persons.

Public Defenders Office

Website: <http://www.vadefenders.org/richmond/>

Phone: 804-646-2958

Address: 701 E Franklin St Suite 600, Richmond, VA 23219

Purpose: The Richmond Public Defender's Office is the largest in the state of Virginia. We are appointed by the Court to represent people who cannot afford to hire their own lawyer. Attorneys, investigators, mitigation specialists, paralegals, and legal assistants all work together as a team to provide zealous, client-centered representation to our clients. We are a community of committed, inspired lawyers who litigate aggressively and advocate for our clients at every opportunity.

Richmond Bar Association

Website: <https://www.richmondbar.org/about/>

Phone: 804-780-0700

Address: 707 E Main St, Richmond, VA 23219

Purpose: The Bar Association of the City of Richmond, the oldest bar organization in Virginia, continues to expand a great tradition of service to the bench, the bar, and the public in its third century. The Association's objectives have remained constant since stated by the founders in 1885: to aid in maintaining the honor and dignity of the profession of law, to promote legal science and the administration of justice, and to cultivate social interaction among its members. Through the years, the Richmond Bar has fulfilled those objectives while adjusting to meet the challenges of our rapidly changing profession.

Richmond Redevelopment & Housing Authority

Website: <https://www.rrha.com/>

Phone: 804-780-4200

Address: 901 Chamberlayne Pkwy, Richmond, VA 23220

Purpose: RRHA provides homes for low-income families, seniors, and the disabled. We also offer programs that help residents fulfill their goals.

Charities, Community Organizations, Financial & Food Assistance

Capital Area Partnership Uplifting People (CAPUP) - 804-788-0050

Commonwealth Catholic Charities - 804-285-5900

Feed More - 804-673-5035

Quin Rivers, Inc. (DBA Thrive Virginia) - 804-966-8720

The Salvation Army Area Command (Central Virginia) - 804-225-7470

Consumer Services

Attorney General Consumer Protection Hotline - 1-800-552-9963 or 804-786-2042

Car Title Loan Hotline - 800-552-7945

Payday Loan Hotline - 855-411-2372

Courts

Chesterfield County General District Court - 804-748-1231
Chesterfield County Juvenile & Domestic Relations Court - 804-748-1379
City of Richmond General District Court - 804-646-6461
City of Richmond Juvenile & Domestic Relations Court - 804-646-2942
Goochland County Combined Court - 804-556-5309
Hanover County General District Court - 804-365-6191
Hanover County Juvenile & Domestic Relations Court - 804-365-6200
Henrico County General District Court - 804-501-4727
Henrico County Juvenile & Domestic Relations Court - 804-501-4688
New Kent County General District Court - 804-966-9530
New Kent County Juvenile & Domestic Relations Court - 804-966-9620
Powhatan County Combined Court - 804-598-5665

Domestic Violence

Central Virginia Task Force on Violence in Later Life - 804-828-1650
Chesterfield County Domestic & Sexual Violence Resource Center - 804-318-8265
Hanover Safe Place - 804-752-2728
National Domestic Violence Hotline - 800-799-7233
Safe Harbor - 804-249-9470
Virginia Sexual & Domestic Violence Action Alliance - 800-838-8238

Employment

Department for Aging and Rehabilitative Services- 804-662-7000
Virginia Employment Commission 1-866-832-2363
Virginia Workers Compensation Commission - 877-664-2566

Family Law & Family Abuse

Chesterfield County Victim/Witness Program - 804-796-7087
Child Protective Services Virginia Hotline - 800-552-7096
City of Richmond Victim/Witness Program - 804-646-7665
Division of Child Support Enforcement - 800-468-8894
Goochland County Victim/Witness Program - 804-556-5370
Hanover County Victim/Witness Program - 804-365-6185
Henrico County Victim/Witness Program - 804-501-4218
New Kent/Charles City Victim/Witness Program - 804-966-9604
Powhatan/Cumberland Victim/Witness Program - 804-598-5699

Free Health Clinics

Access Now - 804-622-8145
Crossover HealthCare Ministry - Henrico - 804-655-2794
Crossover HealthCare Ministry - Richmond - 804-655-2794
Glenwood Medical & Dental Center - 804-780-0840
Goochland Cares - 804-556-6260
Hanover Interfaith Free Clinics - 804-798-8890
Health Brigade - 804-358-6343
Northside Medical Center - 804-780-0840
Powhatan Free Clinic - 804-598-5637
Richmond Area High Blood Pressure Center - 804-359-9375
SouthSide Medical Center - 804-780-0840
The Healing Place for the Homeless - 804-230-1217
The Marshall Center - 804-780-8635
Vernon J. Harris Medical Center - 804-780-0840

Healthcare

Chesterfield & Powhatan Health Department - 804-748-1691
Chesterfield County Community Service Board - 804-768-7220
Chickahominy Health District (Goochland, Hanover, New Kent) - 804-365-4313
City of Richmond Health District - 804-482-5500
Goochland-Powhatan Community Services - 804-556-5400
Hanover County Community Services - 804-365-4222
Henrico Area Mental Health & Developmental Services - 804-727-8500
Henrico County Health Department - 804-501-4651
Richmond Behavioral Health Authority - 804-819-4000
Virginia Insurance Counseling & Assistance Program (VICAP) - 757-222-4512

Homeless Assistance

CARITAS - 804-358-0964
Home Again - 804-358-7747
Homeward - 804-343-2045
Richmond Child Advocacy Center - 804-643-7226
St. Joseph's Villa - 804-553-3200
Virginia Supportive Housing - 804-788-6825

Housing

Central Virginia Resources Corporation - 804-353-6503
Richmond Residential Services - 804-358-2211

Housing Code Enforcement

Chesterfield County Building Code Enforcement - 804-748-1500

City of Richmond Building Code Enforcement - 804-646-6398
Goochland County Building Code Enforcement - 804-556-5815
Hanover County Building Code Enforcement - 804-365-6024
Henrico County Building Code Enforcement - 804-501-4757
New Kent County Building Code Enforcement - 804-966-9680
Powhatan County Building Code Enforcement - 804-598-5622

Public Benefits

Chesterfield/Colonial Heights Department of Social Services - 804-748-1100
City of Richmond Department of Social Services - 804-726-7000
Goochland County Department of Social Services - 804-556-5880
Hanover County Department of Social Services - 804-365-4100
Henrico County Department of Social Services - 804-501-4001
New Kent County Department of Social Services - 804-966-1853
Powhatan County Department of Social Services - 804-598-5630
Social Security Administration - Glen Allen - 804-501-4001
Social Security Administration - Midlothian - 877-773-7231
Social Security Administration - Richmond - 866-679-6684
Social Security Administration - Sandston - 866-218-2307

Additional Phone Numbers

211 Virginia - 1-800-230-6977
Fairfax Law Foundation - 703-246-2740
Good Samaritan Advocates - 703-534-5740
Human Rights Council - 804-225-2438
Offender Aid & Restoration - 804-643-2746
Resources for Independent Living - 804-353-6503
Richmond Community Action Program - 804-788-0232
The Village Children and Family Services - 804-893-1694
United Methodist Family Services - 804-353-4461
United Way Information and Referral - 211
VA Bar Association - 804-644-0041
VA Department for the Blind and Vision Impaired - 804-371-3140
VEC unemployment insurance - 804-786-1485
Virginia Department for the Deaf and Hard of Hearing - 804-662-9502
Virginia Poverty Law Center (VPLC) - 804-782-9430
Virginia Workers' Compensation Commission - 540-776-2700
Young Women's Christian Association (YWCA) - 804-643-6761

Additional Websites

- CAIR Coalition
<https://www.caircoalition.org/>

- Cancer LINC
<https://www.cancerlinc.org/>
- Drive to Work
<https://www.drivetowork.org/>
- Family Access to Medical Insurance Security (FAMIS)
<https://www.coverva.org/en/famis>
- Hogar Immigrant Services <https://www.cda.net/need-help/immigrants-and-refugees/citizenship-and-legal-services/>
- Just Neighbors
<https://www.justneighbors.org/>
- Virginia Courts in Brief
<https://www.vacourts.gov/courts/cib.pdf>
- VA Department of Labor Wages Claims <https://www.doli.virginia.gov/wp-content/uploads/2020/11/Anti-Retaliation-Form-and-Instructions.pdf>
- Virginia Judicial Self-help System
<https://selfhelp.vacourts.gov/>
- Virginia's Judicial System for Citizens
<https://www.vacourts.gov/citizens.html>
- VA Law Help 2 Go
<http://www.valawhelp2go.org/>
- Virginia Partnership to Encourage Responsible Lending (VAPERL)
<http://www.virginiafairloans.org>